



STATE OF NEW MEXICO  
**Taxation and Revenue Department**  
An Equal Opportunity Employer

**DIVISIONS**

Office of the Secretary  
(505) 827-0341  
Administrative Services  
(505) 827-0369  
Audit and Compliance  
(505) 827-0900  
Motor Vehicle  
(505) 827-2296  
Property Tax  
(505) 827-0870  
Revenue Processing  
(505) 827-0800  
Tax Fraud Investigations  
(505) 841-6544

**Bill Richardson**  
*Governor*  
**Rick Homans**  
*Cabinet Secretary*

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Contact: S.U. Mahesh  
(505) 490-0976

## **Motor Vehicle Division Issues Licenses to Three "Super Title Service Companies" to Provide Additional Vehicle Services for Commercial Customers**

SANTA FE -- The New Mexico Motor Vehicle Division has issued licenses to three companies - Complete Compliance Services, New Mexico Independent Auto Dealers Association and New Mexico Auto Dealers Association - to provide vehicle services for commercial customers.

MVD is also in the process of issuing two additional licenses to Rapid MVD and ASAP MVD.

"These private agents provide essential services to auto dealers, commercial trucking companies and New Mexico businesses and corporations," said Rick Homans, Secretary for the New Mexico Taxation & Revenue Department. "They are an integral part of MVD operations and they address the needs of our commercial clients in a timely fashion."

These companies are licensed as "super" title service companies because they can directly access data on MVD computers and print out vehicle titles and registrations.

MVD has already signed contracts, which went into effect today, with MVD Express and MVD Specialists to provide full driver and vehicle services.

MVD Express and MVD Specialists will operate a combined 18 offices, including four new locations in Albuquerque and one new location in Los Lunas, in Bernalillo, Santa Fe, Dona Ana and Valencia counties. MVD Express and MVD Specialists were selected through a request for proposal (RFP) process.

The Motor Vehicle Division plans to issue another request for proposals this spring to offer companies the opportunity to bid on the right to open MVD private retail agent offices in the remaining 29 counties.

"We have a strong relationship with all our retail agents that provide MVD services to both commercial entities and the general public," said Michael Sandoval, Director for the New Mexico Motor Vehicle Division. "This relationship is vital

as we move forward to provide more options to our customers and improve efficiencies.”

The private retail agent restructuring initiative is part of a larger program, DRIVE MVD (Delivering Results, Innovation, Value and Efficiency) that will provide a multi-year focus on improved customer service and providing different and practical options to New Mexicans when dealing with MVD. Recently, MVD unveiled its new website that allows customers to renew their vehicle registrations online at a discount; check estimated wait times at most state-run MVD offices; download, fill and print most commonly used forms before visiting an MVD offices; and access accurate and detailed information on various MVD transactions.